

the Wheelagram



Materials Cleaning Systems Division
Wheelabrator-Frye Inc.

VOL. IV NO. 29

AUGUST 15, 1980

AND WHAT DO YOU WANT FOR YOUR BIRTHDAY, WILL???



Controller **Will Glusac** celebrated the big "THREE O" on August 7. To mark the special occasion, wife **Stephanie** presented Will with their first child — an eight pound son, named Timothy. Happy Birthday, Pappa!

"WEIGHTY" ABRASIVE ... Volunteers at Mishawaka's St. Joe Hospital have made new use of Wheelabrator abrasive. Thanks to a donation by the **Abrasives and Cast Components Division**, the volunteers have made exercise weights utilizing abrasive. The weights, used by Physical Therapy, Rehabilitation, and Nursing, serve various needs throughout the hospital and for out-patients. Example: Reconstructive exercises following surgeries; exercises to prevent weakness when bedfast.

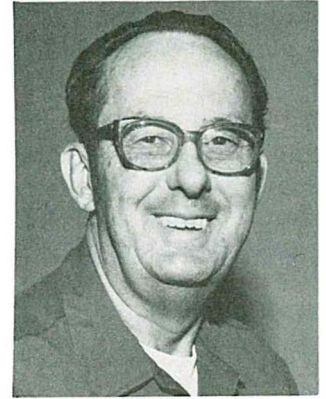


FAREWELL, AGGIE ... Our best wishes for a long and happy retirement to **Aggie Darst**. Aggie, a second shift Light Drill Press Operator, retired with 26 years of company service.

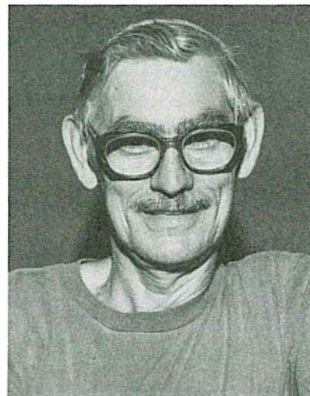
SERVICE ANNIVERSARIES . . .



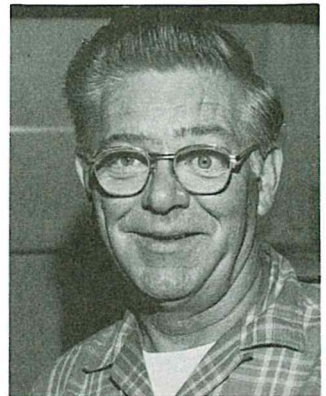
FRED BRITTON
Electrician-Assembly
25 Years (August 1)



CLIFF MARTIN
Millwright-Plant 1
Maintenance
25 Years (August 1)



JACK SHAFER
Job Moulder-Foundry
25 Years (August 1)



EVERETT WILLIAMS
Receiver Group
Leader-Receiving
25 Years (July 25)

FIFTEEN YEARS OF SERVICE MARKED BY: **Bob Spencer**, Account Sales Engineer-Central Region (August 2); **John Bergan**, Shot Machine Operator-Plant 2 (August 2); **George Kass**, Turret Lathe Operator-Machine Shop (August 2); **Donald Jurgenson**, Electric Melt Furnace Operator-Foundry (August 2); **Richard Pompey**, Electric Melt Furnace Operator-Plant 2 (August 11).

NEW FACES ... Welcome to **Pat J. Richards, Jr.**, Entry Programmer/Analyst-M.I.C.

WHO'S YOUR BOSS??? The following item was submitted by Southern Region's **Lee Friesen**, compliments of General Electric's publication *Shreveporter*:

Here's a question you could ask a thousand working people and never get the right answer. The question: "Who's your boss?"

There's only one boss, and whether a person shines shoes for a living or heads the largest corporation in the world, the boss remains the same. It's the **customer**. He is the one person who pays everyone's salary and decides whether a business is going to succeed or fail. And, he doesn't care how long a business has been around. The minute it starts treating him badly, he'll put it out of business.

This boss, the customer, has bought and will buy everything you have or will ever own. He's bought all your clothes, your home, your car, pays for your children's education, and your vacation. He pays all your bills, and he pays them in exact proportion to the way you treat him.

The man or woman who works deep inside the big plant in a production department might think he's working for the company that writes his paycheck. He's not. He's working for the person who buys the product at the end of the line. And, if the person doesn't like the product, it won't be bought. Eventually, if this continues, he fires the man in the production department. In fact, he'll fire everyone in the company from the president or manager on down.

And, he can do it by simply spending his money someplace else.

That's one reason why taking pride in the work we do is so important to us personally. Aside from the satisfaction that comes from doing a good job, it will help get us more customers.

Some of the largest companies that had flourishing businesses a few years ago are no longer in existence. They couldn't or didn't satisfy the customer. **They forgot who's the boss.**

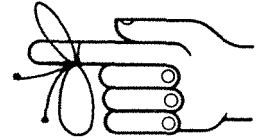
PUZZLE CORNER . . .

A four-star brain teaser submitted by **Ted Zielinski**:

Ma Bell keeps changing my phone number. At least there are some things about my new number that make it easy to remember. First, both the old number and the new number consists of four digits. Second, the new number is exactly four times the old number. Third, the new number happens to be the old number written backwards. I should have no difficulty remembering it . . . now what the heck is it?



REMINDERS TO WFI GOLFERS . . .



The **Dawn Golf League Outing** is set for **Friday, August 29, Brookwood Golf Course, Buchanan, Michigan**. Fees (Members - \$15; Wheelabrator Employees - \$17; Guests - \$20) must be paid by **Friday, August 22**. Contact: **R. Hensel** (Plant 2), **C. Wallace** (Plant 1) or **J. Turza** (ext. 369).

The **Twilight Golf League Outing** scheduled for **Sunday, September 7**, will be held at **Swan Lake**. Fees including meal, green fees and prizes are: Members -\$12; non-members - \$14; non-WFI - \$16. Contact **Pat Nagy**.

Interested in the Wheelabrator Trap Club? Sign up now for the Trap Club Shoot (see your area bulletin board) at Elkhart Shooting Center, County Road, **Sunday, August 17, 10:00 a.m.**



THANKS TO YOU — IT'S WORKING FOR ALL OF US . . .

Thanks to your support of United Way, over 11,000 people enrolled in safety courses sponsored by the American Red Cross in 1979. Over 11,000 people who now have training in such safety areas as CPR, water safety, and lifesaving.

Did you know that through your gift to the United Way, 3,963 area boys participated in the Boy Scout program in 1979? These boys learn to be better citizens while building desirable qualities of character through the Scouting program.

YOU MAKE IT HAPPEN THE UNITED WAY!

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Wheelabrator-Frye Inc.
400 South Byrkit Avenue
Mishawaka, Indiana 46544

Del Tenney, Editor Ext. 397